



*March 23, 2012*

**Mayor Moore** often gets letters of appreciation from satisfied customers of the City of Franklin! See two below.

*Dear Dr. Moore~*

*I just wanted to let you know that the **Solid Waste dept.** was **so very helpful** to us this past week. When our brown bags didn't all get picked up on Tuesday, I wrote to the dept. to inquire what I should do with them, etc. The next AM I got a phone call from the dept., letting me know that the driver had reported the bags were too heavy and so only two were picked up of the six. He said he would send someone out to reassess and talk to me. Four hours later, **Steve was at our door.** He examined the bags, found there was dirt and mulch in them and explained about what can/can't go in the brown bags, and the weight limits they have to go by for the health of the workers. **He was very kind and helpful.** As we didn't realize exactly what was allowed and what not, it was certainly understandable. Plus, I'm a physical therapist and understand about back care and lifting.*

*I told my husband about it, and his response was "I'm so glad we live in Franklin!"*

*Thanks so much!*

**Jo Singer**  
**3139 Vera Valley Rd.**

*Mayor Moore,*

*First, I want to let you know that I am Paul Jennings' wife. Second, I want to tell you what a great job the City of Franklin is doing. I serve as Chairperson for Reid Hill Commons Landscape Committee, and in that position, I have had to work with several **City of Franklin departments and employees.** Every single person I have worked with has been **extremely helpful and nice.** I have worked with **Larry Mizell, Paula Kortas, Joe York, Curt Hammock, Derrick McCord, Todd Snackenburgh, Carl Baughman,** and I have had a few conversations with employees in the **Department of Building and Neighborhood Services.** I am probably leaving someone out, but I hope not. **Each and every one of these people and their departments has represented the City of Franklin well.** They have made my job so much easier.*

*I am so glad we finally moved up here from Columbia. I really can't imagine a nicer town to live in.*

*Thanks and have a nice day,*

**Alice Jennings**  
**Landscape Committee Chairperson**  
**Reid Hill Commons**

**Franklin Police leaders** have armed officers with a new tool. **The Good Neighbor Award** was an idea prompted by **Detective Sergeant Tommy Justus'** desire for officers to be able to thank every-day people they encounter going above and beyond. Every member of the Department now has that ability after being issued



their own coin that they can award citizens on the spot.

The *Good Neighbor Award* is a two-sided coin that features a handshake pictured over Franklin Police Headquarters. The coin, accompanied by the certificate below, will be given to recipients identified by members of the Franklin Police Department as having done something extraordinary to help another. *"By the very nature of our work, police officers spend a lot of time dealing with people doing the wrong things,"* said **Chief David Rahinsky**. *"Being on the lookout for those doing good in our community, and having the ability to thank them, then and there, can go a long way."* The Department used assets seized from drug dealers to pay for these 'tokens of appreciation.'



**Tim Beard of the City of Franklin Parks** attended a **National Electric Codes Training Class** during the month of February. Electrical codes change about every 5 years and are a constant educational tool that the Parks Maintenance Division will utilize. Tim and the Maintenance Crew deal with most all of the electrical issues within the Park system and being able to attend this training and the use of the codes book will benefit the Parks greatly when electrical issues arise.

**Planning and Sustainability's planning intern Katy Daugherty is this week's winner for the Mayor's parking space. Andrew Orr nominated Katy, he said, "The Planning and Sustainability Department is working with Hunter's Bend Elementary and the Fieldstone HOA on a Safe Routes to School Proposal. If awarded, funding will be used to make needed safety and erosion improvements to the fieldstone tunnels and also for programs that will encourage students to walk and bike to Hunter's Bend. Katie has been the lead on the project and represented the City well during a recent meeting with the Hunter's Bend Executive PTO Board. She put together a great presentation and delivered it perfectly. The PTO is very excited about the project and we're looking forward to submitting the grant application at the end of the month."** We also hear they make Katy the intern do maintenance work in the bathrooms and she is very good at it. This is Katy's last week with us...she's moving on to be **Long Range Planner for Williamson County**. Congratulations Katy and Thank you for all your hard work for the City! **Katy can begin parking in the Mayor's spot Monday, March 26.** **Nominate anyone you see doing a good job at [agoodjob@franklintn.gov](mailto:agoodjob@franklintn.gov) .**

**Have a great weekend. Thanks for all you do!**

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